

Zoom for Healthcare



Video Communications for Telehealth

Increase quality of care and build engagement with modern video communications

Improve patient outcomes

Expedite hospital staff and specialist collaboration for patient care with real-time video communications.

Maximize your resources

Utilize resources and hardware you already have to expand your capabilities and telehealth offerings.

Boost internal communications

Foster collaboration and face-to-face meetings, trainings, and recruiting with participants in any location.

- + HD video and audio provide exceptional clarity and quality for telehealth visits.
- + Patients may be treated virtually from anywhere, from any device, ensuring timely medical care.
- + Consistent high-quality video conferencing, even in low-bandwidth environments.
- + Simple user management and single sign-on make video a seamless component of the telehealth experience.



“Other applications don't allow for multiple members to join in a HIPAA enabled setting, but Zoom does. Now doctor, patient, and family members can be in the conversation.”

Dr. Chris Gallagher, MD
Access Physicians



Compliance and security

Multi-layer security with AES-256 encryption



Patient waiting room

Providers can see who is waiting while maintaining patient privacy.



Integrate seamlessly with Epic

Launch a video visit directly from the Epic applications' telehealth workflows.



Accessibility for all participants

Ensure that everyone can participate equitably with closed captioning and keyboard shortcuts.



Recording session review

Save your meetings for consultation and review (local desktop recording with signed BAA to enable HIPAA compliance for clinical application, or in the cloud for non-clinical applications).

Enhanced collaboration features

Collaborate with other doctors and specialists by annotating directly on the shared screen so that notations are visible to all attendees.

Medical device integrations

Examine and treat patients virtually with far-end camera control, EHR and medical device integrations, and in telehealth carts.



Zoom supports secure workflows for telehealth

What does video-enabled patient care look like? Let's take a look!



Ensure timely internal communications between administrative and medical staff across the hospital.



Telehealth consultations connect physicians, patients, and specialists for regular or urgent care.



Progressive health education and preventative care for high-risk populations.



Widespread, immediate coordination and real-time assessment for disaster response.



Cost-effective continuing education and ongoing training for healthcare professionals.



Provide virtual behavioral and mental health in 1-1 or group sessions that patients may join from their homes.



"Zoom provides us a secure connection – physician to physician, nurse to nurse, patient to social services."

Rachel Dunagan
AV Technician

